



Downtown Cincinnati Inc.



*Giving good cities great personalities!*

## **Position Summary- Safety Ambassador**

### **Introduction**

Safety Ambassadors are responsible for providing a visible uniformed presence within the boundaries of the Special Improvement District ("SID") or Business Improvement District ("BID"). They serve as goodwill ambassadors and act as a reporting mechanism for various safety concerns and downtown issues. Safety Ambassadors are instrumental in providing information, directions, and assistance to downtown residents, workers, and visitors. Safety Ambassadors assist various agencies in communicating criminal activity, especially "quality of life crimes", such as panhandling, public intoxication, public urination, loitering, and trespassing. They serve as additional "eyes and ears" for local law enforcement and interact with homeless people and local social service outreach programs, organizations, and agencies. Safety Ambassadors are required to perform cleaning duties as directed.

**Applications must be completed on location at 910 Plum Street in downtown Cincinnati, only after presentation of local county background check, and copy of drivers license or state identification.**

### **Minimum Qualifications**

#### **Hiring Requirements**

- Be a minimum of 18 years of age
- Possess a valid state Driver's License, if required to operate company vehicle to conduct patrols and/or transport equipment and/or supplies.
- Possess a valid state security guard license, if required
- Possess a high school diploma or GED certificate (Although either of the two documents is preferred, a waiver, dependent upon work history and background may be granted)
- Possess an Honorable Discharge (DD214) or other acceptable discharge document, if having prior military experience
- Possess a record free of felony convictions and patterns of misdemeanors
- Possess a drug free life style
- Possess a solid work ethic and a willingness to work where assigned

#### **Physical Performance Requirements**

- Ability to ride police style mountain bicycle and respond to situations in a timely manner utilizing safe bicycle maneuvers
- Ability to participate and pass basic first aid and CPR

- Ability to see at near and far distances. Corrective lenses acceptable
- Ability to distinguish colors
- Ability to hear normal conversations at 20 feet, and whispered conversations at 10 feet with or without the assistance of a hearing aid
- Ability to sit, stand, and walk for extended periods of time and/or walk several miles during an 8 or 12 hour shift
- Ability to climb four flights of stairs in an emergency situation
- Ability to lift twenty-five pounds
- Ability to drive a motor vehicle, when required
- Ability to function in extreme heat or cold conditions with variations in weather
- Ability to perform general outdoor cleaning duties, as assigned

### **Mental Performance Requirements**

- Ability to pass a written test on bicycle patrol techniques
- Ability to participate and pass basic first aid and CPR certifications
- Ability to read, write, speak and understand the English language
- Ability to follow instructions and retain information
- Ability to speak clearly and communicate effectively
- Ability to exercise self control when dealing with distraught, disturbed/disabled, irate and/or intoxicated individuals
- Ability to make sound decisions and use good judgment
- Ability to handle stressful situations in a reasonable manner
- Ability to remain alert and vigilant to detect and respond to emergencies and criminal activity, when necessary, such as dealing with "Quality of Life" crimes

### **Employment Screening Requirements**

- Pass a standard personality indicator test
- Pass a standard writing test, to include completion of a Security Incident Report
- Provide place of residence information for past seven years
- Be fingerprinted, photographed (if required for state license)
- Pass an extensive and thorough background investigation, including a criminal history check, motor vehicle records, Social Security Trace, previous employment verification and character references
- Pass a drug screen, both pre-employment and annual random
- Be required to make application for any state or county Security Officer/Guard license, sponsored by Block by Block, at the applicant's expense, in accordance with state statutes.

### **Wage and Benefits Package**

- Start wage of \$9.00
- Free Uniforms (\$100 deposit through payroll deductions. \$75 refundable upon termination and return of all issued equipment and uniforms in good condition)
- Medical and Dental Insurance (80% after 120 days)
- Section 125 Plan (Cafeteria Plan)
- Life insurance after 1 year
- 401K after 1 year
- Paid vacation (40 hours after 1 year of employment in a full time status)
- Paid Birthday Pay (after 1 year of employment)
- Direct Deposit (after 90 days)

- Paid Training
- Six Paid Holidays (eight hours straight time)
- Monetary recognition award programs
- \$200 employee referral bonus
- Weekly pay

Note 1- Health and Dental Insurance are available after 120 days of employment for all full- time employees that average 35 hours/week.

Note 2- Vacation is available after 1 year of employment for all full-time employees that average 35 hours/week.